



Protected Disclosures Act, 2014

Annual Report

Disclosures Made to the Authority

1. Section 22(5) of the Protected Disclosures Act 2014 (the Act) provides that every public body, prescribed person and the Commissioner shall by 31 March every year publish on their websites a report in respect of the immediately preceding calendar year containing:
 - A statement that said public body, prescribed person or the Commissioner has established internal reporting channels and procedures in accordance with the Act;
 - For prescribed persons and the Commissioner, a statement that said prescribed person or the Commissioner has established external reporting channels and procedures in accordance with the Act; and
 - The information provided to the Minister for Public Expenditure, NDP Delivery and Reform under section 22(1) of the Act.
2. This is the report of the PSRA for year ending 31 December 2024.
3. The Chief Executive Officer of the Property Services Regulatory Authority (PSRA) is a prescribed person under section 7 of the Protected Disclosures Act and Statutory Instrument 367 of 2020. This means workers may make protected disclosures to the PSRA on matters relating to licensing, control and regulation of, and the investigation of complaints against property service providers.
4. The PSRA has established a dedicated internal reporting channel and procedures to facilitate staff to report potential wrongdoing.

5. The PSRA has also established an external reporting policy available on our website www.psr.ie
6. In 2024, the PSRA received three reports via the external reporting channel established under section 7 of the Protected Disclosure Act 2014. The information provided for calendar year 2024 to the Minister for Public Expenditure, NDP Delivery and Reform under section 22(1) of the Protected Disclosures Act 2014 is summarised in Table 1:

Table 1: Information provided to the Minister under the Protected Disclosure Act 2014 – Calendar Year 2024

1. Reports received	No.
Reports received via external reporting channel	3
2. Assessment of reports	No.
Of the 3 reports received in the calendar year, the outcomes at year end were:	
Assessed as warranting further follow-up	2
Assessed as warranting no further follow-up	1
3. Investigation of reports	No.
Investigations* opened in the calendar year *"Investigation" refers to any form of follow-up action to a report taken to establish the veracity of the information reported	2
Investigations carried over from the previous year	1
Investigations closed in the calendar year	2
Investigations open at the end of the calendar year	1
Duration of open investigations: Open less than 1 year	1
Average length of the investigations closed	117 days
Median length of the investigations closed	117 days
4. Matters Investigated	No.
Breaches of a legal obligation	2
5. Proceedings Initiated	No.
Proceedings initiated on foot of investigations	0
Cases referred to another body to initiate proceedings	0
6. Anonymous reports	No.
Reports made anonymously	0
Investigations opened in response to anonymous reports	0



Maeve Hogan
Chief Executive
20th March 2025