Property Services Regulatory Authority

Form PSRCF 1.

Compensation Fund Claim Form

The Property Services Regulatory Authority (PSRA) maintains a "Property Services Compensation Fund" from contributions made by the licensed Property Services Providers (licensees) and operated in accordance with sections 77 and 78 of the Property Services Regulation Act 2011 (hereinafter referred to as "the 2011 Act").

The purpose of the Compensation Fund is to compensate clients of licensees who have sustained a loss as a result of the dishonesty of a licensee. The licensee must have had a valid licence at the time the property service was provided and a claim must be made within 12 months after the loss comes to the knowledge of the client concerned.

In making an application for a grant from the Fund, an applicant must formally declare that the contents of the application for a grant are true. This declaration must be sworn in the presence of a Solicitor or Commissioner for Oaths. More information on the PSRA Compensation Fund can be found in 'Guide to Making a Claim on the Authority's Compensation Fund' at http://psr.ie/en/psra/pages/compensation_fund.

Any person who makes any false or misleading statement or gives false or misleading information is guilty of an offence and liable on summary conviction to a class A fine or imprisonment for a term not exceeding 12 months or both.

PART I - Applicant Details Title: First Name: Surname: Address: Contact/Mobile No: E-mail Address: PART II - Property Services Provider (PSP) Details Title: First Name: Surname: **Business Name:** Address: Telephone No. Mobile phone No. E-mail Address: Please provide details of your relationship with the Property Services Provider.

| Level of Grant | | RT III - Level of G | | |
|-----------------------|--------------------------|---------------------------|--|-------------|
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| applied for: | € | | allow and the second Discounts of | |
| original reciept/ inv | | amount claimed e.g. actua | al loss, costs incurred. Please also p | rovide prod |
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| | PART | Γ IV - Relevant Q | ueries | |
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| Has the loss (on or | ar nout) boon moscovousd | from other courses (e.e. | · Ingumanas)9 | |
| Has the loss (or an | y part) been recovered | from other sources (e.g | g. insurance): | |
| | YES | NO | | |
| If "Yes" please pr | ovide full details: | | | |
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| Have you reported | l the loss to An Garda S | iochána? | | |
| Have you reported | | | | |
| | YES | NO | le full details including pulse nur | nber. |
| | YES | NO | | nber. |
| | YES | NO | | nber. |
| | YES | NO | | nber. |
| | YES | NO | | nber. |
| | YES | NO | | nber. |
| | YES | NO | | nber. |
| | YES | NO | | nber. |
| | YES | NO | | nber. |
| | YES | NO | | nber. |
| | YES | NO | | nber. |

| | PART V - STATEMENT OF CLAIM PARTICULARS TO BE PROVIDED | | | | |
|-------------|--|--|--|--|--|
| | If you do not have sufficient space, please attach as many pages as necessary. | | | | |
| Q1. | | | | | |
| Ų1. | Can you please confirm the date and circumstances in which you became aware of the loss? | | | | |
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| Q2. | Please provide details of a written contract for service (Letter of Engagement) provided where relevant? | | | | |
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| Q3. | Please provide details of the amount of money that was paid to the property services provider? | | | | |
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| 04 | | | | | |
| Q4. | Please provide a detailed description (including dates and amounts) of the circumstances in which the money or other property in respect of which the loss is alleged to have been sustained came into the possession of the Property Services | | | | |
| | Provider and full particulars of such money or property. | | | | |
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| Q5. | Please provide the facts relied upon in support of this allegation of dishonesty. | | | | |
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| Q6. | Please provide any particulars of any relevant documents which can be produced in support of this application. | | | | |
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| Q 7. | Please provide details of any civil, criminal or disciplinary proceedings which have been taken or are in train in respect of | | | | |
| | the facts set out in this application. | | | | |
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| Q8. | Any other relevant information: | | | | |
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| | PART VI - Supporting Documentation | |
|---------------------|--|----|
| Please list below t | he supporting documentation attached. Supporting documents could be letters, emails, invoices, receipts | s. |
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| PART VII - DE | CLARATION (Declaration must be signed jointly where this claim refers to more than one claimant) | |
| | • | |
| the Property Serv | the applicant(s), have suffered a financial loss, as set out hereunder, which I/we believe is due to the dishonesty of ices Provider referred to in Part III, and in consequence, I am/we are now applying to you for a Compensation Fund to compensate me/us for my/our loss. | |
| | the information contained in this application form, as well as all supporting documentation and h I/we have supplied in connection with my/our application for a grant from the Fund, is true and | |
| Provider to the ex | that the Authority will be entitled to any rights I/we may have against the Property Services tent of any grant paid to me/us, under section 78(6) of the Property Services (Regulation) Act 2011 sue in my/our name. | |
| I/ We transfer to y | ou any rights I/we may have to recover the loss from the Property Services Provider. | |
| I / We confirm tha | t I am/we are the sole applicant(s) in relation to this Compensation Fund claim. | |
| | | |
| | | |
| Signature: | Date: | |
| Second Signature | required by claimant only where a joint claim is submitted | |
| Signature: | Date: | |
| | | |

PART VIII - Comissioner of Oaths Declaration.

Commissioner for Oaths Declaration

DECLARED before me by

Who is/are personally known to me or, who is/are, identified to me by

Who is/are personally known to me or whose identity I have established before taking this declaration by seeing their passports:

Passport number:

Issued on (date of issue):

By the authorities of (issuing state):

Or see below**

<u>At</u>

In the City or County of:

This day of 20

Commissioners for Oaths / Practising Solicitor

OFFICIAL STAMP REQUIRED

^{**} If another form of identification, as allowed by the Civil Law (Miscellaneous Provisions) Act 2008, such as a national identification card is being used, amend this form as necessary and use a separate declaration for each person.

NOTE

For information on the Compensation Fund process please see part 9 of the Property Services (Regulation) Act 2011.

Completed compensation Fund Claim Forms should be sent to Property Services Regulatory Authority Abbey Buildings, Abbey Road, Navan, Co Meath, C15 K7PY or info@psr.ie.

Compensation Fund Claim Form Privacy Notice

1. The data you provide in this form is collected by the Property Services Regulatory Authority (PSRA). The Data Controller for the information you provide is the Property Services Regulatory Authority and can be contacted at;

Property Services Regulatory Authority Abbey Buildings Abbey Road Navan Co. Meath.

- 2. We shall use the personal data you provide in this form for the purpose of investigating the complaint made and any other functions as set out under the Property Services (Regulation) Act 2011 and its prescribed Regulations.
- 3. Our legal basis for collecting and processing this data is under the Property Services (Regulation) Act 2011 and its prescribed Regulations.
- 4. The personal data provided here will be stored securely on Dept. of Justice IT servers. It may be shared, where appropriate, with other approved organisations including; government departments, other state agencies, legal and financial advisors. (On an ongoing basis, the PSRA puts in place appropriate contracts / memoranda of understanding / bilateral agreements with third parties with which personal data is shared.)
- 5. This data will be stored in accordance with specified PSRA retention schedules.
- 6. You can request a copy of the personal data that we hold on you. You can do this by completing a Subject Access Request form (available on the PSRA website at http://psr.ie/en/PSRA/Pages/Data_Protection) and forwarding it to info@psr.ie or by post to the PSRA Data Protection Officer at the address below. You will be required to verify your identity before the data can be forwarded to you.
- 7. You have the right to rectify any inaccuracies in your data. To do this you should write to the PSRA documenting the inaccuracies which need to be rectified.
- 8. You have the right, where appropriate, to obtain erasure of your data and/or a restriction on processing of your data as well as the right to object to the processing of your data. In addition you have the right to lodge a complaint with the Data Protection Commission.
- 9. Further details in relation to your data protection rights can be found in the Property Services Regulatory Authority Data Protection Policy available on the PSRA website at http://psr.ie/en/PSRA/Pages/Data Protection

You can contact the Data Protection Officer for the PSRA with any queries in relation to this form or any other data protection issues:

Data Protection Officer Phone: 046-9033800
Property Services Regulatory Authority Email: info@psr.ie
Abbey Buildings

Abbey Road

Navan

Co. Meath.